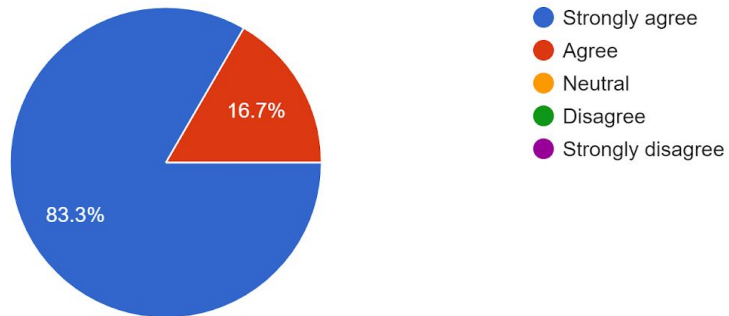


Patient Satisfaction Survey April-September 2019

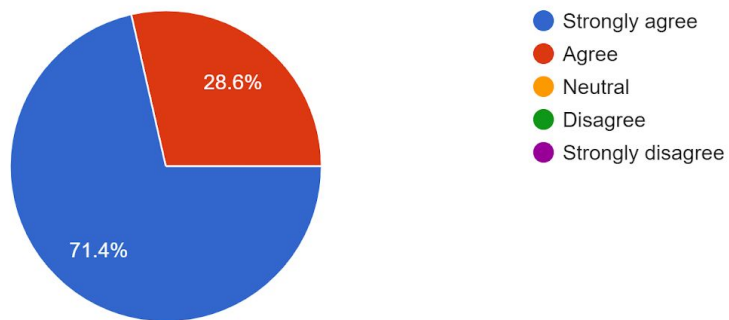
The appearance of UoP Dental Academy is good

6 responses



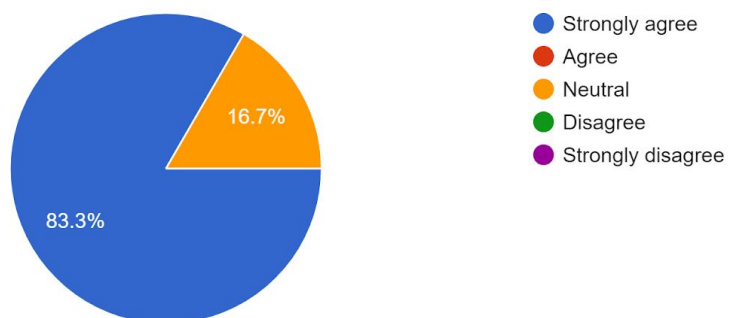
The Clinic is clean

7 responses



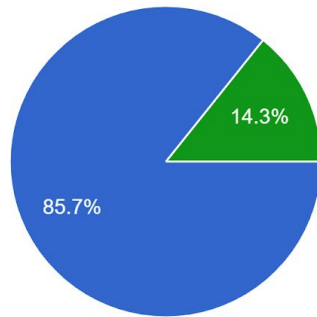
The toilets are clean

6 responses



The sign posting is clear

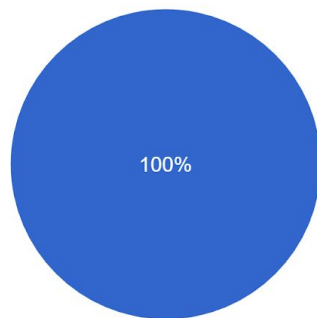
7 responses



- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

The reception staff are friendly and helpful

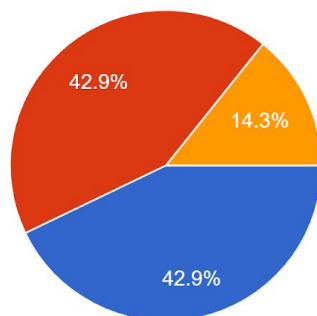
7 responses



- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

There is a good selection of patient information leaflets

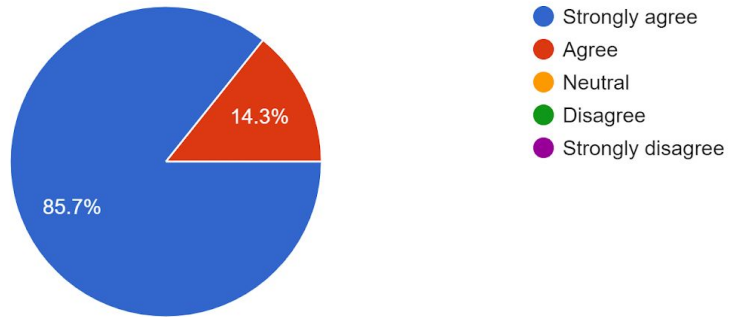
7 responses



- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

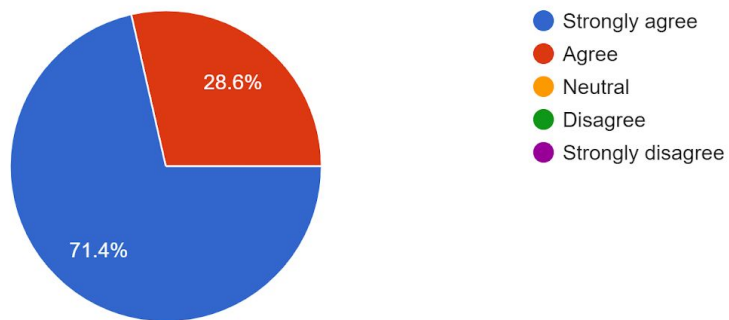
I feel confident that my details are dealt with confidentially

7 responses



I found my student caring and reassuring

7 responses



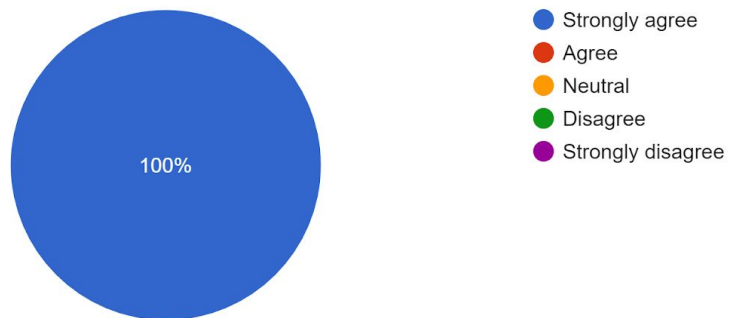
My student discussed my treatment with me in a way I understood

7 responses



I found that there was enough time to discuss my treatment with the student

7 responses



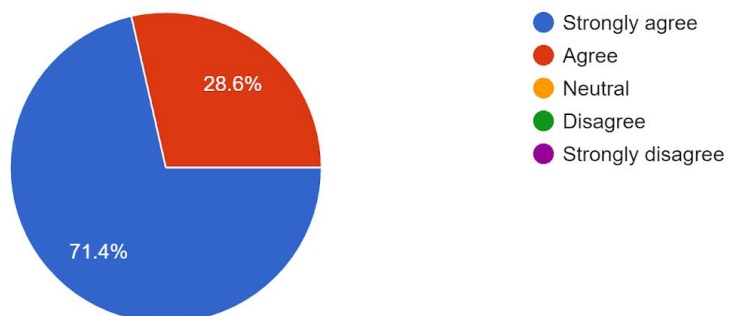
The student listened to what I had to say and considered my individual needs

7 responses



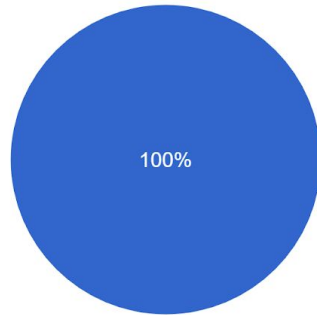
I was able to make informed decisions about my care

7 responses



I found the tutors to be friendly and helpful

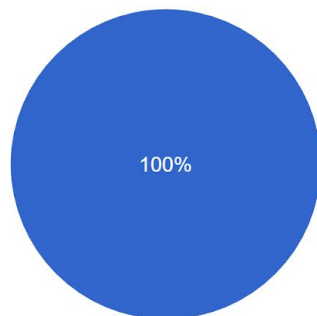
7 responses



- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

I was treated with dignity and respect

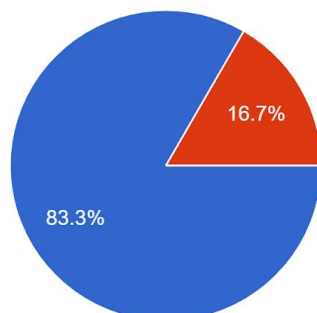
7 responses



- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

I am usually seen on time for my appointment

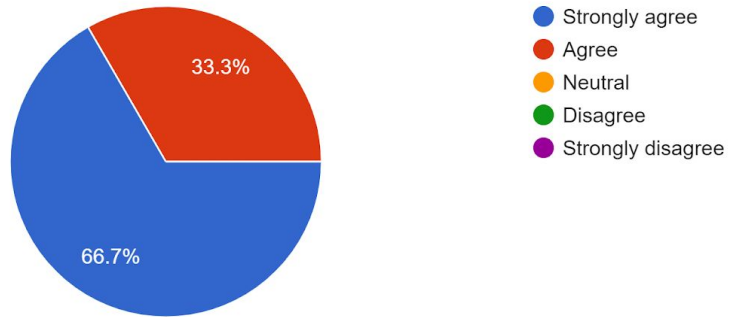
6 responses



- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

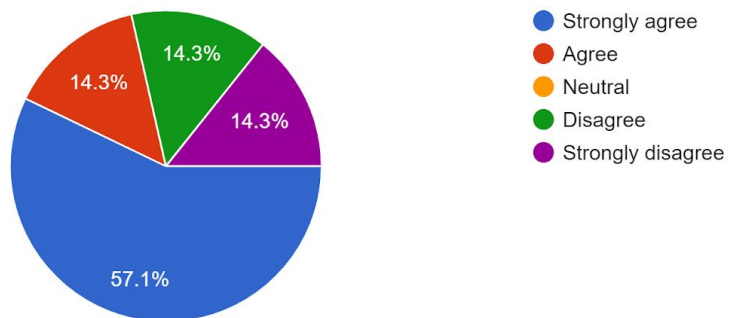
I was satisfied with the time taken to get an appointment

6 responses



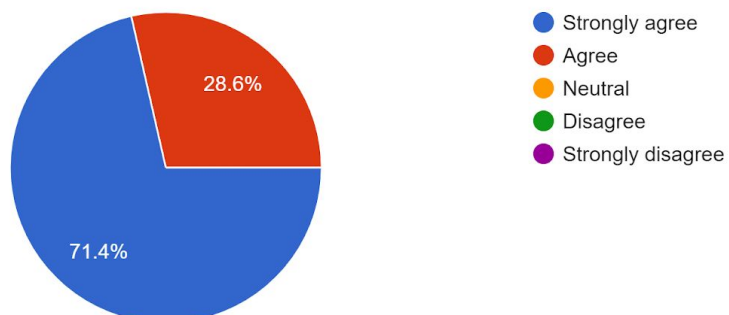
I am aware of the complaints process and how to complain

7 responses



If I had a complaint I feel it would be dealt with swiftly and appropriately

7 responses



I am aware of how my personal information is used

7 responses

